Security & Crisis Management
Portal of City of Prague
and Operations Centre of Emergency Task Force of City of Prague
The Operations Centre opened on 1 January 1997 when construction began of an autonomous warning and notification system (electronic sirens), a municipal CCTV system and of a TETRA radio system;

- Operating nonstop on a 12-hour shift pattern, the Operations Centre is a permanent working body of the Prague Security Council and the Prague Emergency Task Force.

- The Operations Centre monitors the situation in Prague and provides information to Security Council and Emergency Task Force members, city districts, heads and designated personnel of the Prague Municipality and to integrated emergency services;

- The Operations Centre cooperates with city districts, integrated emergency services, organisations, service providers and other stakeholders.
The Operations Centre helps share information (e.g. alerts issued by the Czech Hydro-Meteorological Institute, information on water mains failures, road closures, casualties in traffic and other accidents) and handle requests (e.g. for emergency accommodation, evacuation and provision of evacuation buses, deployment of structural engineers, requests for road cleaning and repairs – sinkholes);

The Operations Centre addresses requests for material support – especially during floods, accidents and subway emergencies, provides information on waterborne emergencies, arranges dead body removal and handles a host of other tasks.
Operations Centre of Prague ETF

Alerts and notifications

- The Operations Centre provides emergency alerts and information to the public in accordance with the Prague Crisis Management Plan or as required by the incident commander;
- Using the Security Portal of the City of Prague, the Operations Centre keeps the public and emergency personnel informed of events in Prague;
- If communication with the public is needed, a telephone hotline is set up and immediately available. If a prolonged emergency or crisis situation occurs, a call centre is established and cooperates closely with the Operations Centre of the Emergency Task Force.
Operations Centre of Prague ETF

Renovation

- A full-scale renovation of the Operations Centre premises was completed this year, creating a modern working environment for operators and Security Department personnel;
- The command room of the Permanent Working Group and the back room for Operations Centre personnel were both extended as a result of the structural modifications;
- The renovation included the delivery of information and communication technology, large screen displays, control system, CCTV system, operator panels, software modules and technological and other furniture.
Operations Centre of Prague ETF

Before the renovation

Emergency Task Force back room
Operations Centre of Prague ETF
Operations Centre of Prague ETF

After the renovation

Emergency Task Force premises
Operations Centre of Prague ETF

After the renovation

Operations Centre of Prague Emergency Task Force
Security & Crisis Management Portal of City of Prague

- Up-to-date and accurate information on the latest events in Prague, their solution, measures and, if applicable, restrictions
- Information and guidance for citizens and other users about what to do in an emergency or crisis situation
- Sharing of information via a website with support for mobile devices
- A public and secured domain of information
- Interactive presentation of crisis management system data for integrated emergency services, city districts and other stakeholders
- Email notifications for registered users
Information for the public

The portal provides up-to-date information on events in Prague such as:

- Major traffic accidents,
- Public transport shutdowns,
- Major accidents during construction works,
- Environmental accidents,
- Major fires,
- Power outages, etc.

Information available on the portal comes from the Operations Centre of the Emergency Task Force, which receives it from integrated emergency services and other stakeholders.
Registered users receive information from the portal straight to their mailbox. The portal also serves the needs of integrated emergency services and emergency personnel of individual city districts. After logging in, these users enter the non-public section of the portal. The non-public section contains documents not intended for the public domain, CCTV images of the entire City of Prague, map layers featuring non-public information, non-public events, etc.

The portal features a responsive layout and adjusts the content for viewing on mobile phones.
Portal with an alert

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The latest news and planned events

This section informs portal users of planned events and latest news on security, crisis management and crisis prevention. All events are also highlighted in the event calendar.
Map layers

- The latest developments (road closures, traffic accidents, road works, river water levels, air condition and events from the Operations Centre)
- Traffic (road closures, traffic accidents, road works, black ice, parking meters, zones, paid parking zones, winter road maintenance)
- Floods (flood areas, flood protection line – sandbags, mobile and fixed flood barriers)
- Shelters and sirens (shelter list, subway protective system, sirens)
- Chemicals (buildings where hazardous substances are present)
- 112 (stations and districts of the Czech Police, Prague Municipal Police, Prague Emergency Medical Service, Prague Fire Department)
- Territorial division (plots, address points, structures)
- Cameras (130 cameras for the public)
- General map (where individual topics can be displayed)
Overview of map layers
Co dělat když

Zveřejněno v době, která je plná nejrozmanitějších náznaků a nebezpečí. Všechny mají ale jedinou společnou, lepší se zdá, pokud jsme na ně připraveni předem. V této oblasti se slovošlo, jak reagovat na nedařící situaci, jak se nám připravit a jak jí předešlé.


Dovolte se, co má obchodovat evakuacni zavazadlo, jak postupovat při evakuaci. Co dělat v případě výpadku, či energie, jak se zachovat při potazu, dopravní nehoda, jak správně nahlásit mimořádnou událost, co dělat při výstupu a mnoho dalších, postupů a doporučení.

Dokumenty
- Informace o přístupu a čidloch.pdf
- Základní resuplace děti.pdf
- Základní resuplace.pdf
- Jak se chovat v horině.pdf
- Údajy psychologů při povodňách.pdf

Sdílet:  

Facebook  
Twitter
Important information

Portal address: bezpecnost.praha.eu

Portal administrator: Mgr. Petra Vítková petra.vitkova@praha.eu
Thank you for your attention

Martin Klimakovský
Prague Municipality